



## Position Description

<b>Title:</b>	<b>Banquet Server - Summer Feasts</b>
<b>Reporting to:</b>	Conference Services Manager
<b>Overview:</b>	Our Banquet Service team get to showcase the rich history and amazing culture of Squamish and Lil'wat communities through a unique culinary experience. As part of a fantastic team, the Banquets server provides a warm welcome and efficient banquet style experience for all guests.
<b>About SLCC:</b>	The Squamish Lil'wat Cultural Centre (SLCC), where mountains, rivers and people meet, embodies the spirit of partnership between two unique Nations who wish to preserve, grow and share our traditional cultures.  The vision of the SLCC is to share our cultural knowledge to inspire understanding and respect amongst all people.

### What we are counting on you for (deliverables and expectations):

#### Operations

- Responsible for banquet/buffet set up well in advance of guest arrival and timely tear down following guest departure.
- Responsible for banquet service delivery including food and beverage replenishing and guest tableware clearing.
- Greets and positively interacts with every guest providing them with information on the menu and forwarding on any special requests.
- Maintains professional and clean appearance of tables, chairs, service equipment, linens, tableware, and décor.
- Follow all safety and security procedures and policies.

#### Every Member of the SLCC Team

- One the best things about the SLCC is our small, close-knit team. While the above expectations are the majority of this role, it is expected that all team members will come together to help each other out, outside the boundaries of their job description.
- Lives the SLCC values of Passion, Empowerment, Collaboration and Equality
  - Passion: Has a voice in sharing the pride of cultures; creates a sense of connection and belonging; and brings a sense of humour.



**Skwxwú7mesh Lil'wat7úl**  
SQUAMISH LÍLWAT CULTURAL CENTRE  
**WHISTLER**

**FIRST NATIONS  
MUSEUM**  
TOURS + GIFT SHOP + CAFÉ

- Empowerment: Takes ownership and follows up; trusts self and each other; and openly ready to learn and grow through successes and mistakes.
- Collaboration: Works closely with team towards a common goal; acknowledges differences and draws on each other's strengths; and shares own perspective while also being curious about other's perspectives.
- Equality: We treat others as we would like to be treated, with fairness and respect.

### **What you will bring to our team (experience and attributes):**

#### **Attributes**

- Proven ability to provide strong customer service and often works to exceed expectations.
- Build and maintain strong working relationships. Is respectful and takes into consideration all unique perspectives.
- Maintains calm under pressure and can use critical skills for problem solving.
- Very organized, detail oriented and pays attention to the small stuff.
- Ability to work as a team as well as independently.
- Enthusiastic, energetic and has a positive approach.
- Strong communication skills.
- Prompt and ready to work at start of shift.

#### **Experience and Education**

- Previous experience in food and beverage, specifically in banquets or hotels an asset.
- Food Safe and Serving It Right training an asset.
- Knowledge of Squamish or Lil'wat or First Nations culture an asset.
- Able to work flexible schedule that may include weekends and evenings. For breakfast programs, must be able to start at 6:30am.
- Able to stand for long periods of time.
- Clear criminal background check required upon hire.

#### **Application and Selection Process:**

- Please apply by sending your cover letter and resume to [human.resources@slcc.ca](mailto:human.resources@slcc.ca)
- If you are selected for an interview, there may be multiple steps in our selection. We are committed to hiring our next amazing team member for the SLCC and want to ensure there is a great fit the team and for the candidate.