

#SLCCWhistler



## Position Description

<b>Title:</b>	<b>Event Ambassador</b>
<b>Reporting to:</b>	Manager of Events
<b>Overview:</b>	Our Event team get to showcase the rich history and amazing culture of Squamish and Lil'wat communities through a unique culinary experience. Come work with our team at the 2022 BC Indigenous Operator of the Year Award winner serving food and beverages in a positive and supported work place.
<b>About SLCC:</b>	<p>The Squamish Lil'wat Cultural Centre (SLCC), where mountains, rivers and people meet, embodies the spirit of partnership between two unique Nations who wish to preserve, grow and share our traditional cultures.</p> <p>The vision of the SLCC is to share our cultural knowledge to inspire understanding and respect amongst all people.</p>

### What we are counting on you for (deliverables and expectations):

#### Operations

- Responsible for banquet/buffet/event set up and tear down.
- Responsible for serving food and beverages in a friendly manner to guests or at serving stations.
- Greets and positively interacts with guests, providing information on the menu and liaison with Chef.
- Maintains professional and clean appearance of tables, chairs, service equipment, linens, tableware and décor.
- Communicating with all team members to ensure a smooth event.
- Create a pleasant atmosphere with a strong Cultural component for guests.



- Follow all SLCC policies and procedures.
- Familiar with Public Health Officer orders around COVID-19.

### **Every Member of the SLCC Team**

- One the best things about the SLCC is our small, close-knit team. While the above expectations are the majority of this role, it is expected that all team members will come together to help each other out, outside the boundaries of their job description.
- Lives the SLCC values of Passion, Empowerment, Collaboration and Equality
  - Passion: Has a voice in sharing the pride of cultures; creates a sense of connection and belonging; and brings a sense of humour.
  - Empowerment: Takes ownership and follows up; trusts self and each other; and openly ready to learn and grow through successes and mistakes.
  - Collaboration: Works closely with team towards a common goal; acknowledges differences and draws on each other's strengths; and shares own perspective while also being curious about other's perspectives.
  - Equality: We treat others as we would like to be treated, with fairness and respect.

### **What you will bring to our team (experience and attributes):**

#### **Attributes**

- Exceptional customer service skills.
- Detailed oriented and pays attention to the small stuff.
- Strong verbal communication skills.
- Build and maintain strong working relationships. Is respectful of all perspectives.
- Maintains calm under pressure and can use critical skills to problem solve.
- Ability to work as part of a team.
- Enthusiastic, energetic and has a positive approach.

#### **Experience and Education**

- Previous experience in food and beverage, specifically in banquets or hotels an asset.
- Food Safe and Serving It Right training an asset.
- Knowledge of Squamish or Lil'wat or First Nations culture an asset.
- Able to work flexible schedule that may include weekends and (late) evenings.
- Able to stand for long periods of time and move tables/chairs.



- Clear criminal background check.

### **Application and Selection Process:**

- Please apply by sending your cover letter and resume to [human.resources@slcc.ca](mailto:human.resources@slcc.ca) by April 30, 2022.
- If you are selected for an interview, there may be multiple steps in our selection. We are committed to diversity, equity and inclusion for all people and hire using these principals.



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