

Position Description

Title:	Gift Shop Ambassador – Canada Summer Jobs
Reporting to:	Gift Shop Manager
Overview:	Sharing the rich history and amazing culture of Squamish and Lil'wat communities is the core of this role. This 8 week CSJ position will join the Gift Shop team to create a warm and welcoming environment for our guests. Our Gift Shop team gets to showcase authentic, Indigenous talent and share stories about some of the key gallery and gift shop pieces.
About SLCC:	The Squamish Lil'wat Cultural Centre (SLCC) is a place sharing meaningful experiences, educating all, and lifting our distinct Skwxwú7mesh and Lil'wat ways. We are a space where our Skwxwú7mesh and Lil'wat cultures meet, grow, and are shared.

What we are counting on you for (deliverables and expectations):

Operations

- Responsible for daily operations of the gift shop.
- Assist guests in their shopping experience and answer any questions they may have.
- Share product knowledge with guests, including artist information and stories.
- Organize, restock and clean the gift shop merchandise and area daily.
- Follows all SLCC Policies and Procedures.
- Familiar with health and safety practices and COVID-19 requirements as per the Public Health Officer.

Every Member of the SLCC Team

- One the best things about the SLCC is our small, close-knit team. While the above expectations are the majority of this role, it is expected that all team members will come together to help each other out, outside the boundaries of their job description.
- Lives the SLCC values of Passion, Empowerment, Collaboration and Equality
 - Passion: Has a voice in sharing the pride of cultures; creates a sense of connection and belonging; and brings a sense of humour.
 - Empowerment: Takes ownership and follows up; trusts self and each other; and openly ready to learn and grow through successes and mistakes.
 - Collaboration: Works closely with team towards a common goal; acknowledges differences and draws on each other's strengths; and shares own perspective while also being curious about other's perspectives.
 - Equality: We treat others as we would like to be treated, with fairness and respect.

What you will bring to our team (experience and attributes):

Attributes

- Excellent customer service skills and willing to exceed expectations.
- Strong communication skills who has a passion for sales.
- Enthusiastic, energetic and has a positive approach.
- A problem solver who can take initiative.
- Ability to work as a team or independently when needed.

Experience and Education

- Previous experience in a customer facing role an asset.
- Knowledge of Indigenous art and culture.
- Able to work a flexible schedule that may include weekends and evenings.
- Previous experience with a point-of-sale system.
- Clear criminal background check.

Application and Selection Process:

Please apply by sending your cover letter and resume to human.resources@slcc.ca by June 12, 2022. We are committed to diversity, equity and inclusion for all people and hire using these principals.