

## Position Description

<b>Title:</b>	<b>Museum Interpreter / Cultural Ambassador – Canada Summer Jobs</b>
<b>Reporting to:</b>	<b>Manager of IYA</b>
<b>Hourly Wage:</b>	\$19.50/hour
<b>Schedule:</b>	Full time, 32 hours per week
<b>Overview:</b>	Sharing the rich history and amazing culture of Squamish and Lil'wat communities is the core of this role. As part of a fantastic team, the Museum Interpreter greets guests, leads tours and creates an interactive and engaging experience for anyone visiting the SLCC.
<b>About SLCC:</b>	The Squamish Lil'wat Cultural Centre (SLCC) is a place sharing meaningful experiences, educating all, and lifting our distinct Skwxwú7mesh and Lil'wat ways. We are a space where our Skwxwú7mesh and Lil'wat cultures meet, grow, and are shared.

### What we are counting on you for (deliverables and expectations):

#### Key Deliverables

- Creates Cultural understanding by working collaboratively with the team to design and deliver tours, programs and activities.
- Follows established service standards and approved scripts while still bringing own passion and professionalism to each guest on Cultural tours.
- Engages with and encourages guests to participate by singing, dancing, interactive exercises and sharing exhibit meaning and stories.
- Assist guests with crafts and other interactive activities.
- Assist in café, retail, gift shop, food and beverage, events and administration as required.
- Follow all SLCC Policies and Procedures.

#### Every Member of the SLCC Team

- One the best things about the SLCC is our small, close-knit team. While the above expectations are the majority of this role, it is expected that all team members will come together to help each other out, outside the boundaries of their job description.
- Lives the SLCC values of Passion, Empowerment, Collaboration and Equality
  - Passion: Has a voice in sharing the pride of cultures; creates a sense of connection and belonging; and brings a sense of humour.
  - Empowerment: Takes ownership and follows up; trusts self and each other; and openly ready to learn and grow through successes and mistakes.

- Collaboration: Works closely with team towards a common goal; acknowledges differences and draws on each other's strengths; and shares own perspective while also being curious about other's perspectives.
- Equality: We treat others as we would like to be treated, with fairness and respect.

### **What you will bring to our team (experience and attributes):**

#### **Attributes**

- Strong customer service skills and often works to exceed expectations.
- Build and maintain strong working relationships. Is respectful and takes into consideration all unique perspectives.
- Maintains calm under pressure and can use critical skills for problem solving.
- Detail oriented and pays attention to the small stuff.
- Ability to work as a team as well as independently.
- Excellent presentation, public speaking and communication skills.
- Proven experience in handling multiple tasks at once.

#### **Experience and Education**

- Previous experience in customer facing role an asset.
- Knowledge of Squamish or Lil'wat cultures, land, history, and people required.
- Able to work flexible schedule that may include weekends and evenings.
- May be required to stand for long periods of time.
- Clear criminal background check.

#### **Application and Selection Process:**

- Please apply by sending your cover letter and resume to [human.resources@slcc.ca](mailto:human.resources@slcc.ca) by June 4, 2024.
- If you are selected for an interview, there may be multiple steps in our selection. We are committed to hiring our next amazing team member for the SLCC and want to ensure there is a great fit the team and for the candidate.

**This is a Canada Summer Jobs opportunity. Applicants must be between 15 to 30 years to be considered**