



## Position Description

### Café/Kitchen Ambassador

#### About the SLCC

The Squamish Lil'wat Cultural Centre is an Indigenous owned not for profit. We embody the spirit of partnership between two unique Nations who wish to preserve, grow and share their traditional cultures. At the SLCC our purpose is to uplift the Skwxwú7mesh and Lílwat7úl people, with pride and visibility on their land.

#### About the Role

Our Café/Kitchen Ambassadors get to showcase the rich history and amazing culture of Squamish Nation and Lil'wat Nation through a unique culinary experience. The Café Ambassador will prepare and sell food and beverages, support the kitchen team and ensure our guests have a positive café experience.

This is a part-time/casual role. The hourly wage band starts at \$19.00/hour + gratuities based on experience. The role reports directly to the Café Supervisor.

#### What we count on you for – Key Deliverables and Expectations:

##### Service Counter

- Responsible for daily operations of café including point-of-sale, operations, stocking food, beverages and condiments, café setup and tear down, and cleaning the café area.
- Ensure prep list is completed and the café is opened on time. Ensure all closing duties are completed at the end of shift.
- Greet guests to the café in a positive and timely manner. Share specials, fresh offerings, and knowledge of the menu.
- Prepare the menu items and display items appealingly.
- Communicate with café supervisor when products are getting low.
- Follow all SLCC policies and procedures.



## Floor

- Responsible for the organization, cleanliness, and presentation of the café and floor area. Ensure all tables and sitting areas are tidy.
- Keeps utensils and water station stocked with regular cleaning.
- Assist in running food orders, clearing and cleaning tables following guest departure.

## Back of House

- Responsible for stocking, prepping, stewarding, and overall cleanliness of back of house areas.
- Assist in the dishwashing area when required. Make sure the dishwashing area is free from clutter and water.
- Maintains product rotation and support monthly inventory counts.
- Weekly deep cleaning tasks as requested by Chef.

All SLCC team members model the SLCC values:

- Passion: Shares pride in culture, fosters connection and belonging, and brings a positive sense of humour.
- Empowerment: Takes ownership, follows through, trusts self and others, and stays open to learning from both successes and mistakes.
- Collaboration: Works toward shared goals, values diverse perspectives, and contributes openly while remaining curious about others.
- Equality: Treats everyone with fairness, respect, and consideration.

## **What you will bring to the team (experience and attributes):**

### Attributes

- Exceptional customer service skills.
- Strong communication skills.
- Organized and willing to take initiative.
- Build and maintain strong working relationships. Is respectful of all perspectives.

### Experience and Education

- Previous experience in food and beverage.
- Food Safe and Serving It Right training an asset.



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- Previous experience with point-of-sale system.
- Knowledge of Squamish or Lil'wat or First Nations culture an asset.
- Able to work flexible schedule that may include weekends.
- Able to stand for long periods of time and move tables/chairs.
- Clear criminal background check.

### Application and Selection Process:

- Please apply by sending your cover letter and resume to [careers@slcc.ca](mailto:careers@slcc.ca).

If you are selected for an interview, there may be multiple steps in our selection. We are committed to diversity, equity and inclusion for all people and hire using these principals.



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