



## Position Description Retail Ambassador

### About the SLCC

The Squamish Lil'wat Cultural Centre is an Indigenous owned not for profit. We embody the spirit of partnership between two unique Nations who wish to preserve, grow and share their traditional cultures. At the SLCC our purpose is to uplift the Skwxwú7mesh and Lílwat7úl people, with pride and visibility on their land.

### About the Role

Sharing the rich history and amazing culture of Squamish and Lil'wat communities is the core of this role. This position will join the Gift Shop team to create a warm and welcoming environment for our guests. Our Gift Shop team gets to showcase authentic, Indigenous talent and share stories about some of the key gallery and gift shop pieces.

This is a part-time/casual role. The hourly wage band starts at \$19.50/hour based on experience. The role reports directly to the Retail Assistant Manager (ASM).

### What we count on you for – Key Deliverables and Expectations:

#### Operations

- Responsible for daily operations of the gift shop.
- Assist guests in their shopping experience and answer any questions they may have.
- Share product knowledge with guests, including artist information and stories.
- Organize, restock and clean the gift shop merchandise and area daily.
- Follows all SLCC Policies and Procedures.

All SLCC team members model the SLCC values:

- Passion: Shares pride in culture, fosters connection and belonging, and brings a positive sense of humour.



**Skwxwú7mesh Lílwat7úl**  
SQUAMISH LÍLWAT CULTURAL CENTRE

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- Empowerment: Takes ownership, follows through, trusts self and others, and stays open to learning from both successes and mistakes.
- Collaboration: Works toward shared goals, values diverse perspectives, and contributes openly while remaining curious about others.
- Equality: Treats everyone with fairness, respect, and consideration.

## **What you will bring to the team (experience and attributes):**

### **Attributes**

- Excellent customer service skills and willing to exceed expectations.
- Strong communication skills who has a passion for sales.
- Enthusiastic, energetic and has a positive approach.
- A problem solver who can take initiative.
- Ability to work as a team or independently when needed.

### **Experience and Education**

- Previous experience in a customer facing role an asset.
- Knowledge of Indigenous art and culture.
- Able to work a flexible schedule that may include weekends and evenings.
- Previous experience with a point-of-sale system.
- Clear criminal background check required upon hire.

## **Application and Selection Process:**

- Please apply by sending your cover letter and resume to [careers@slcc.ca](mailto:careers@slcc.ca).

If you are selected for an interview, there may be multiple steps in our selection. We are committed to diversity, equity and inclusion for all people and hire using these principals.